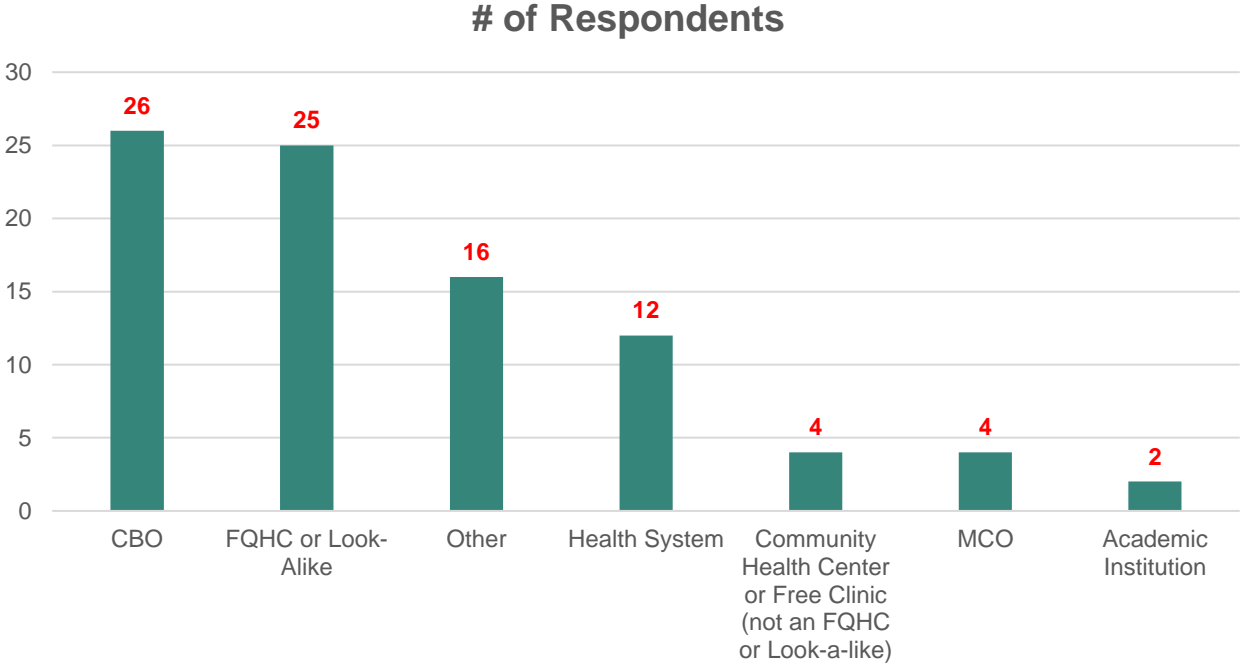




CHW Scope of Services Survey Results

February 22, 2024

Types of Organizations



N = 91, (2 blank responses)

Organizations

ACORx Pharmacy
 AHN Front Door Initiative at Jefferson Hospital
 Alleghenies United Cerebral Palsy
 Allegheny Health Network
 Allentown Bureau of Health
 Alliance For Nonprofit Resources
 Amerihealth Caritas
 Birmingham Free Clinic
 Blueprints
 Bucks County Opportunity Council
 CareStar
 Caring For You Home Care
 Center for Family Services
 Center for Population Health
 Centerville Clinics Inc.
 CEO (Office of Community Empowerment & Opportunity)
 Children's Hospital of Philadelphia
 City of Philadelphia
 Clairton Family Center
 Community Asthma Prevention Program
 Community Health and Dental Care
 Community health net
 Cornerstone Care
 Curtis Pharmacy
 Delaware Valley Community Health
 Diabetes Wraparound Program of UPMC CHP
 Dress for Success Pittsburgh
 Drexel CNSJ
 Education Plus Health
 Epilepsy Association of Western and Central PA

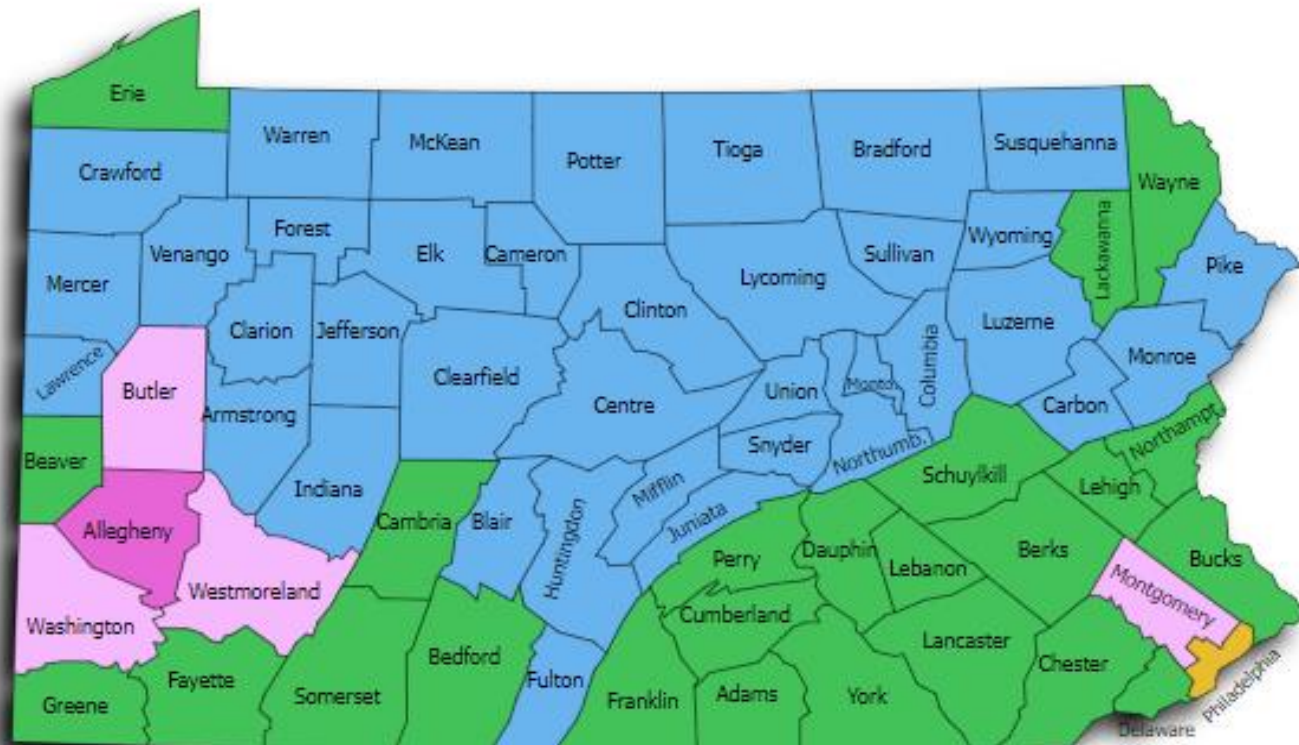
Family First Health
 Family Health Council of Central PA
 Familylinks
 Hamilton Health Center
 HAP
 Harrisburg Area YMCA
 Hartzell's Pharmacy
 Hazleton Integration Project
 Health Federation of Philadelphia
 Health Promotion Council
 Healthy Start of Pgh
 Highmark Wholecare
 Hometown Pharmacy
 Hyndman Area Health Centers
 Jefferson Health System
 Keystone Health
 Keystone Rural Health Center
 Keystone Rural Health Consortia Inc.
 Latino Community Center
 Main Line Health
 Maternity Care Coalition
 Mazzone Center
 Metro Community Health Center
 Neighborhood Resilience Project
 NEW KENSINGTON COMMUNITY DEVELOPMENT CORPORATION
 North Side Christian Health Center
 PA Parent and Family Alliance
 Penn Center for Community Health Workers
 Penn Medicine-Abramson Cancer Center
 Penn State Health

Pennsylvania Pediatric Health Network
 Person2Person Resources and Mobile Med Techs
 Pittsburgh Mercy
 PRIMARY CARE HEALTH SERVICES INC.
 Primary Health Network
 Program for Health Care to Underserved Populations/Birmingham Free Clinic
 Project Destiny, Inc.
 Project Home
 Public Health Management Corporation
 Regional Integrated Human Services
 River Valley Health and Dental Center
 Sadler health center
 Shankels Pharmacy
 Squirrel Hill Health Center
 St. Luke's University Health Network
 Temple University Hospital
 The Foundation for Delaware County
 The Hometown Pharmacy
 The Midwife Center for Birth & Women's Health
 The Wright Center for Community Health
 UMDHAIR
 Union Community Care
 University of Pittsburgh
 University of Pittsburgh, School of Public Health
 UPMC Center for Social Impact
 UPMC Health Plan, Community Services
 Valley Health Partners Community Health Center
 Volunteers of America of Pennsylvania
 Wayne Memorial Community Health Centers
 Women for a Healthy Environment

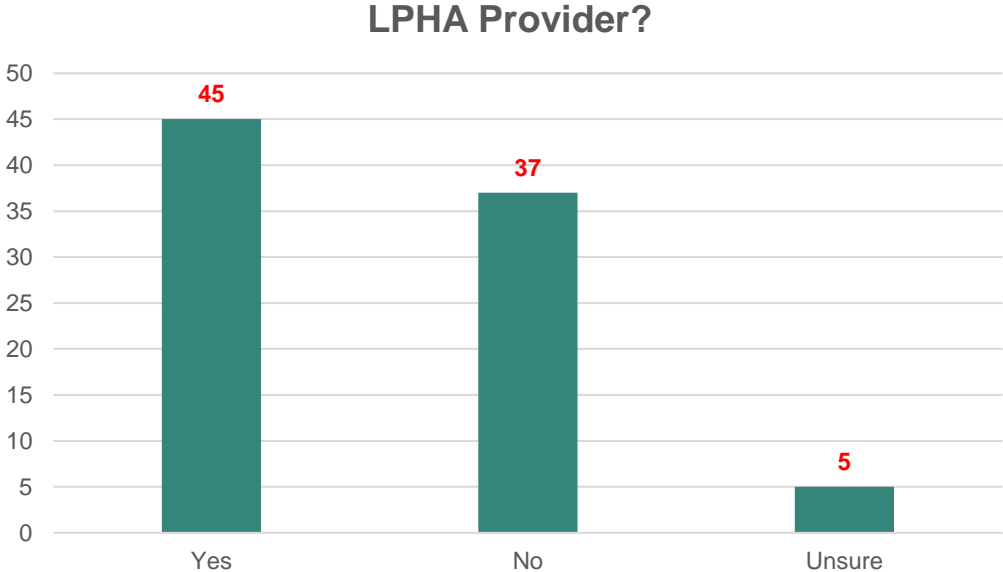
In what counties does your organization provide CHW services?

N = 91
January 2024

Number of Organizations Providing CHW services by County

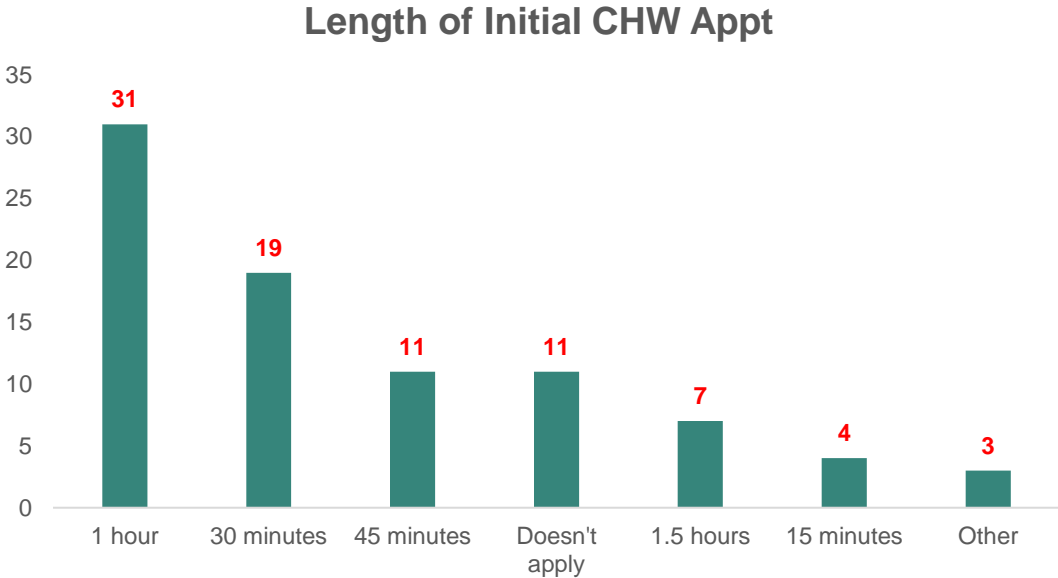


Does your organization employ a Licensed Practitioner of the Healing Arts?



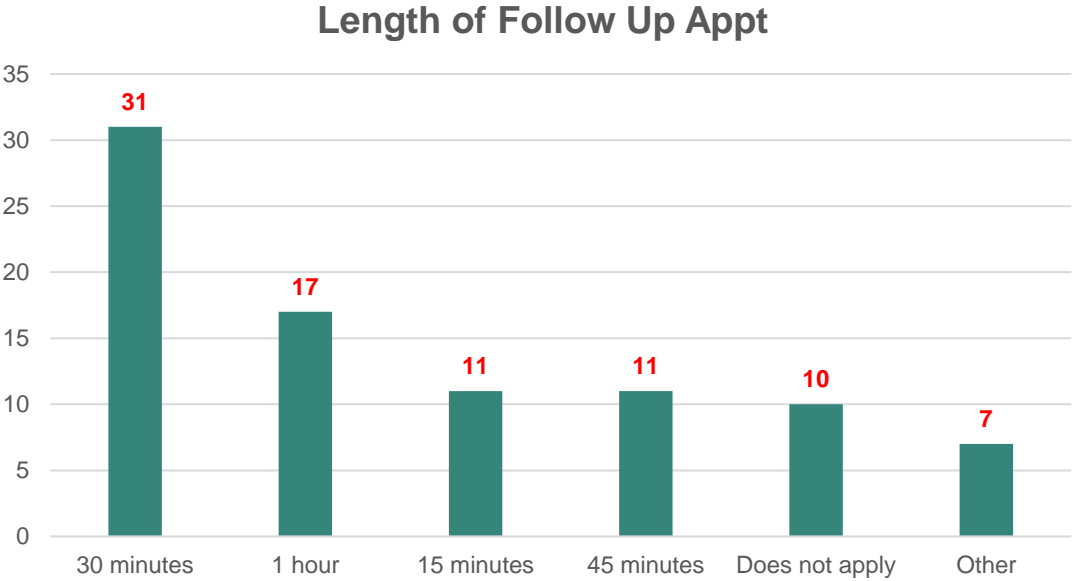
N = 91, (4 blank responses)

How long is an INITIAL CHW appointment with a participant?



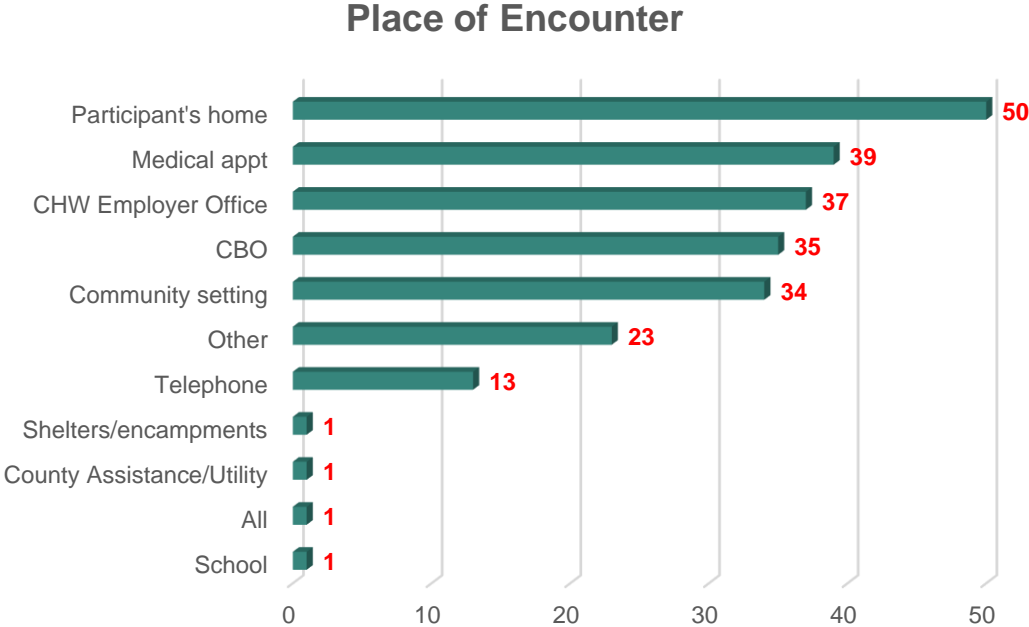
N = 91, (5 blank responses)

How long is a FOLLOW UP CHW appointment with a participant?



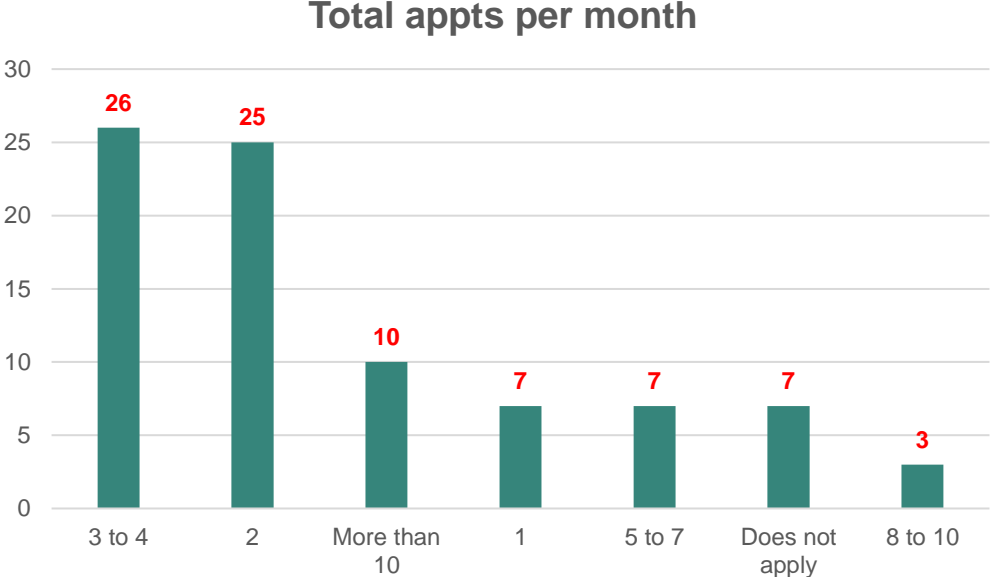
N = 91, (4 blank responses)

Where do CHW encounters typically take place?



N = 240, (5 blank responses)

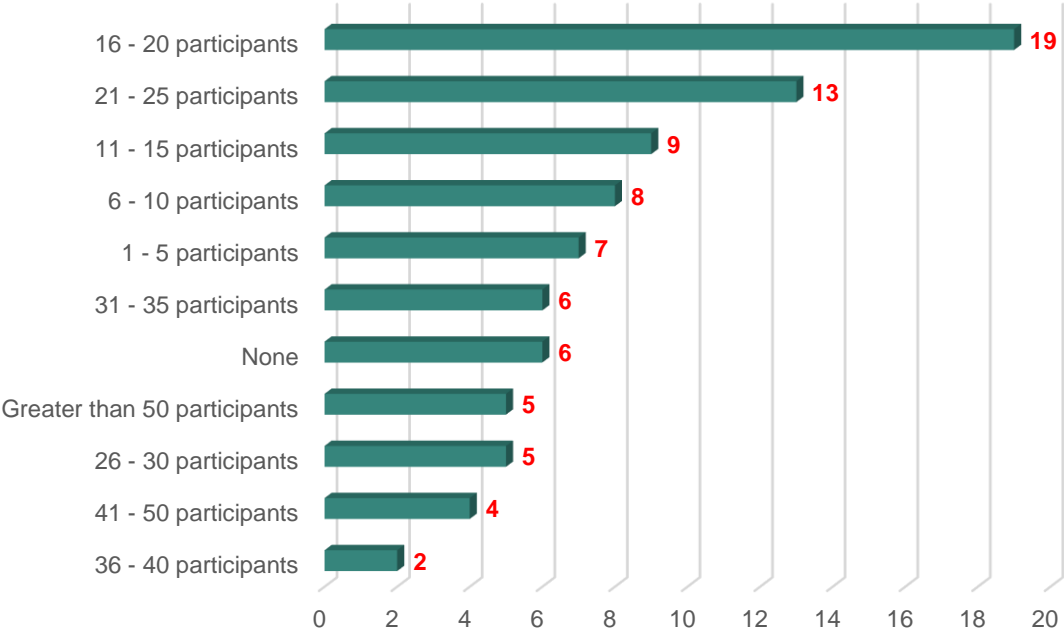
How many appointments does a CHW conduct for one participant each month?



N = 91, (7 blank responses)

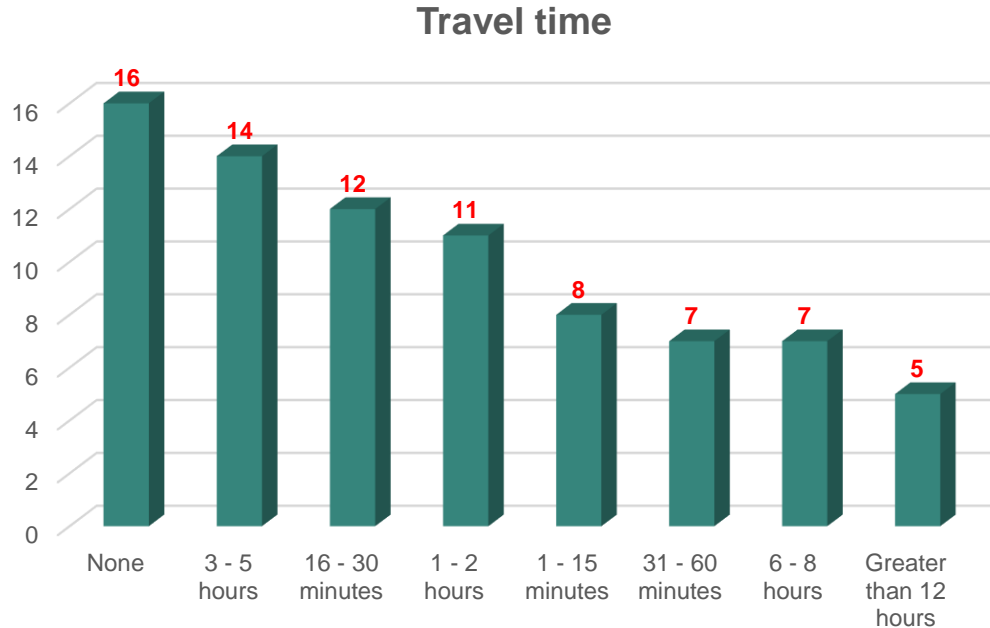
How many participants does a CHW have on their caseload at one time?

of participants on CHW caseload



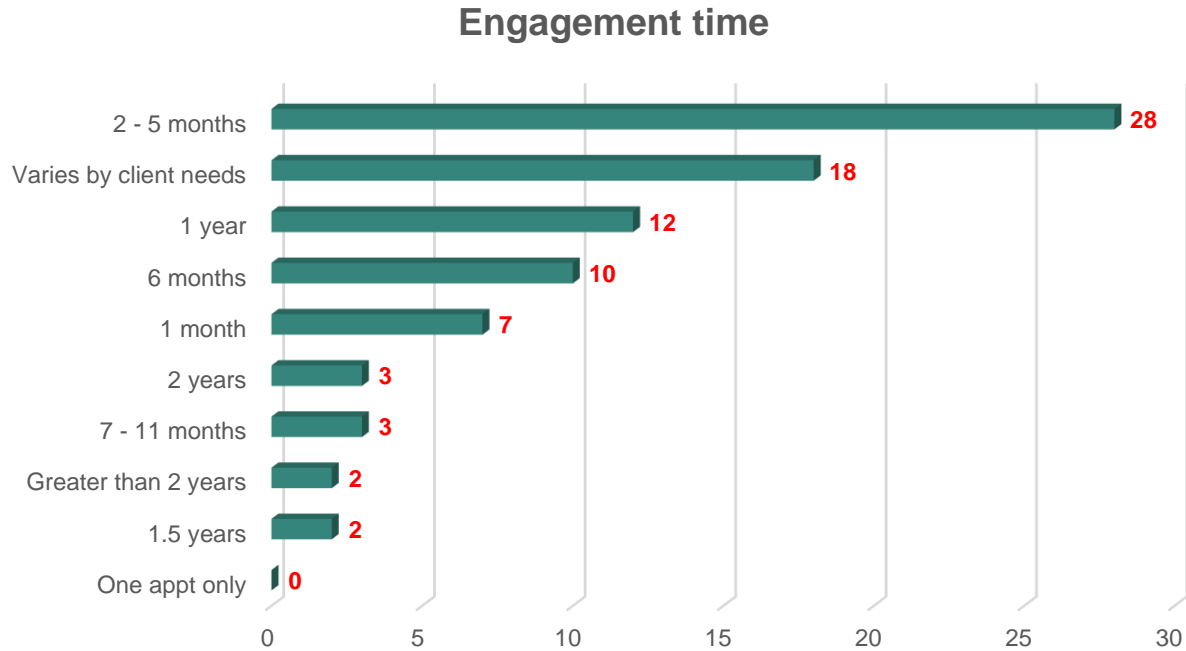
N = 91, (8 blank responses)

How much time per week does a CHW spend traveling to/from participant visits for their entire caseload?



N = 91, (7 blank responses)

How long does a CHW remain engaged with a participant?



N = 91, (7 blank responses)

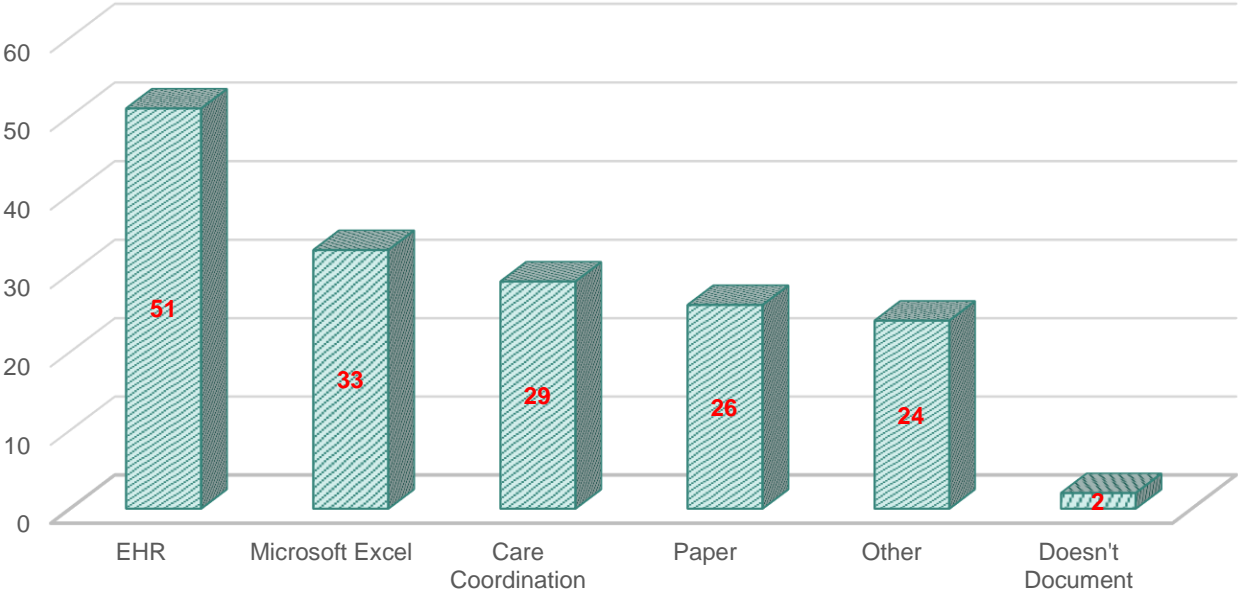
Activities CHWs do WITHOUT a participant present



N = 644, (7 blank responses)

What type of a platform does a CHW use to document encounters for each participant?

DOCUMENTATION TOOL



N = 172, (7 blank responses)

Documentation Tools

EMRs

- Athena
- eClinical Works
- EPIC
- E-System
- Medent
- NextGen
- Set Works
- Welld
- Welligent
- AECIS Cerner

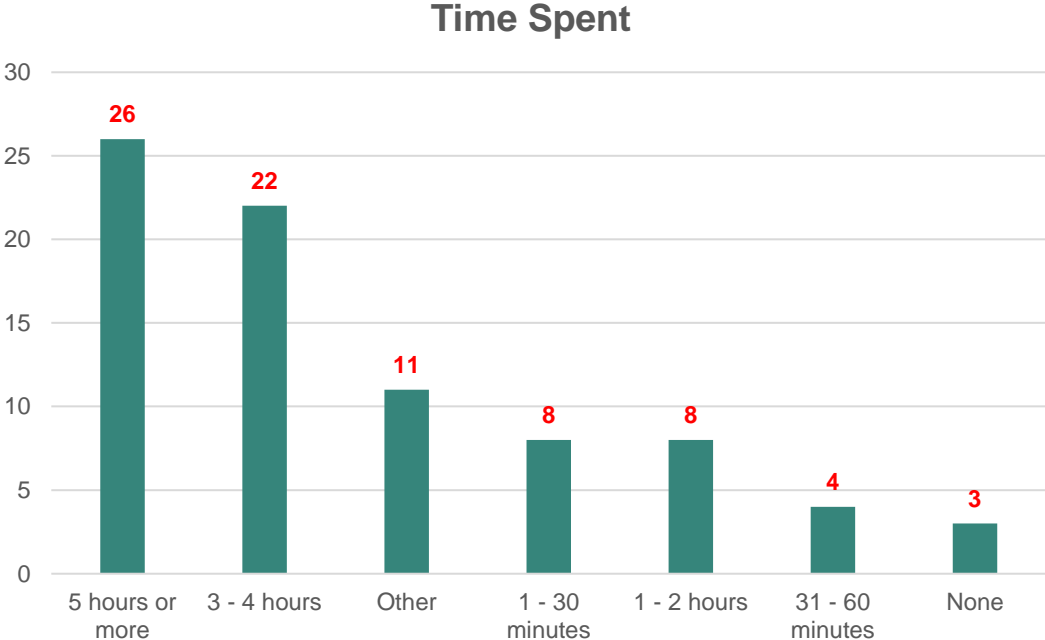
Care Coordination

- Cloud based
- Connect4Health
- E-Care in PioneerRx
- Go Beyond's Well Family System (WFS)
- Navwell
- Social Solutions Efforts to Outcomes (ETO)

Other

- AirTable
- CAP60
- Microsoft Access
- Find Help
- Microsoft Forms
- OneNote
- Pharmacy Management System
- REDCaP

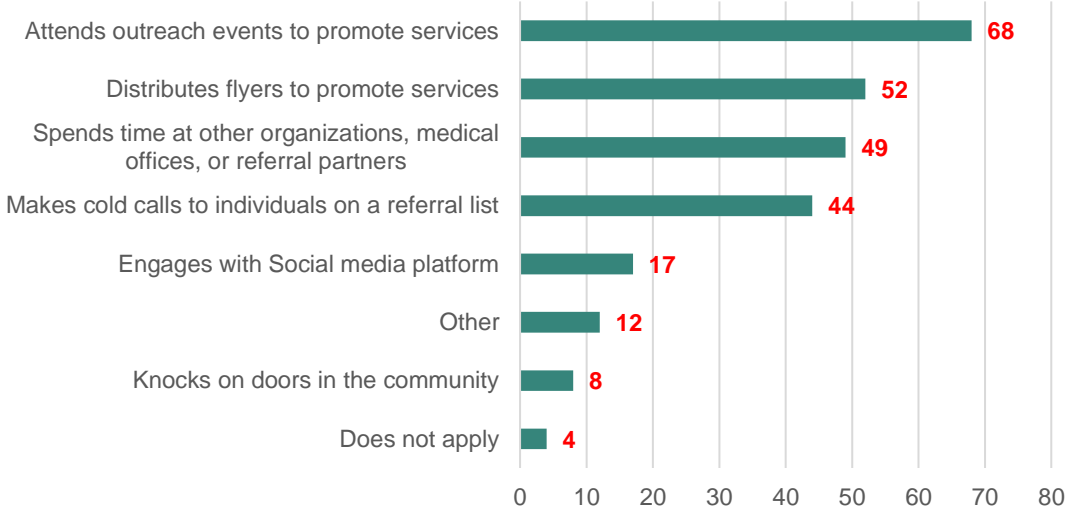
How much time does a CHW typically spend each week on documentation for their entire caseload?



N = 91, (8 blank responses)

What does a CHW do to reach prospective participants in the community?

Outreach activity



N = 254, (7 blank responses)

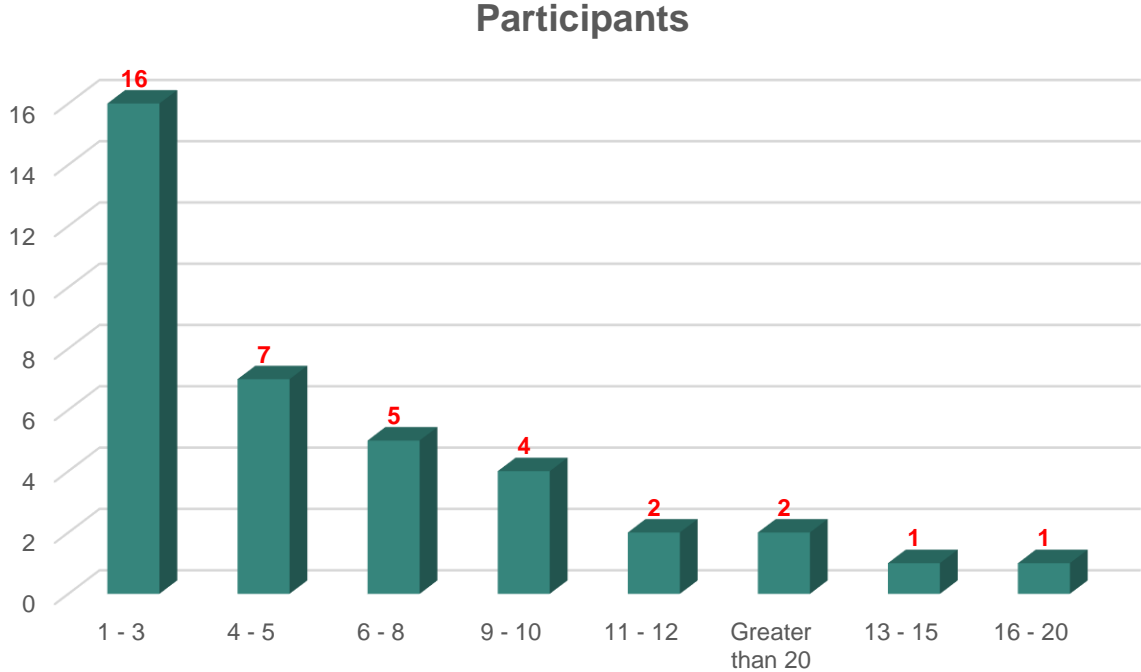
What activities does a CHW do to help participants connect to services?

Activities



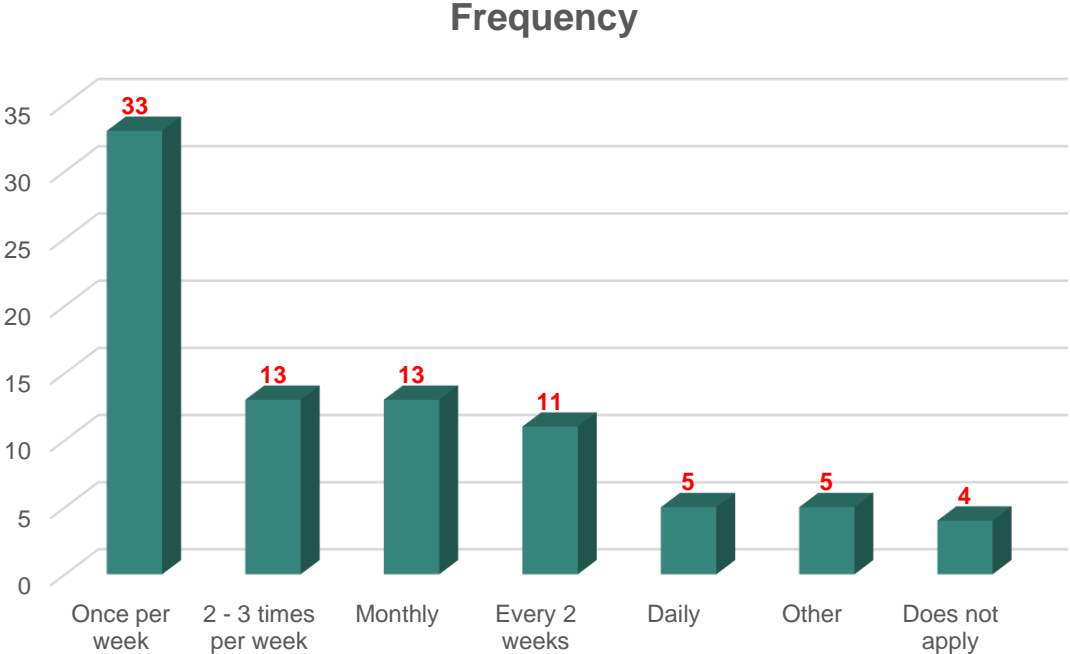
N = 1,049, (7 blank responses)

How many participants does a CHW typically provide group education/services to at a time?



N = 91, (51 blank responses)

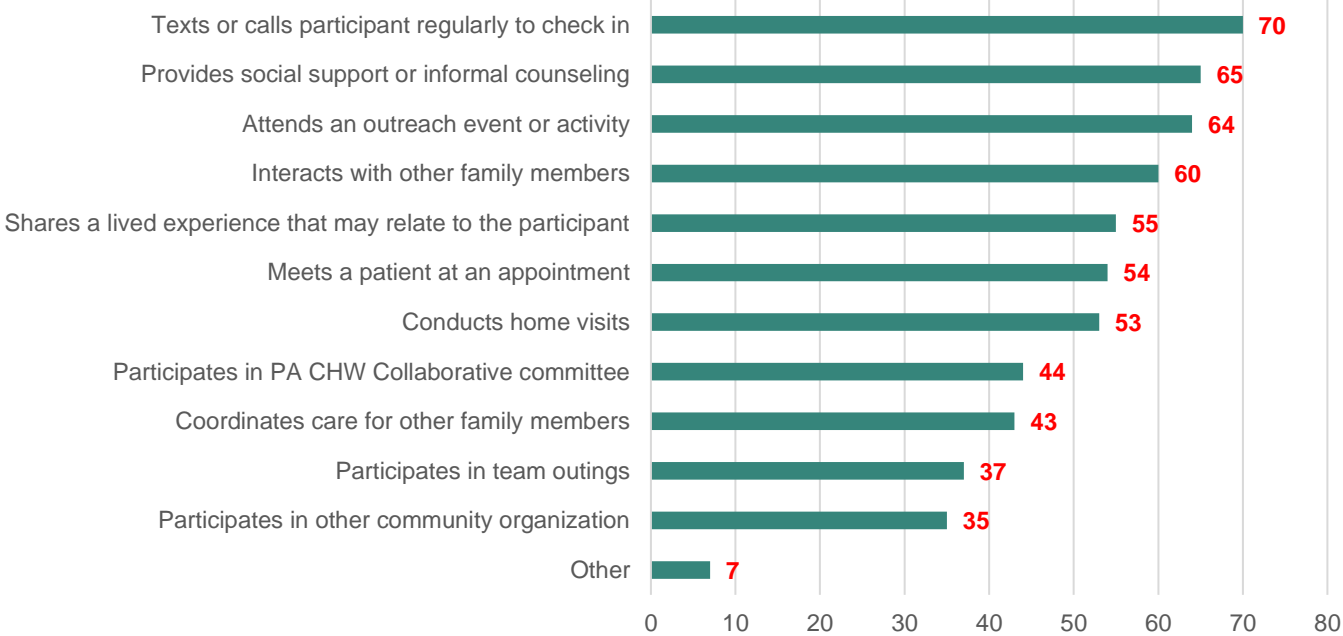
How often does a CHW typically receive supervision and/or training?



N = 91, (7 blank responses)

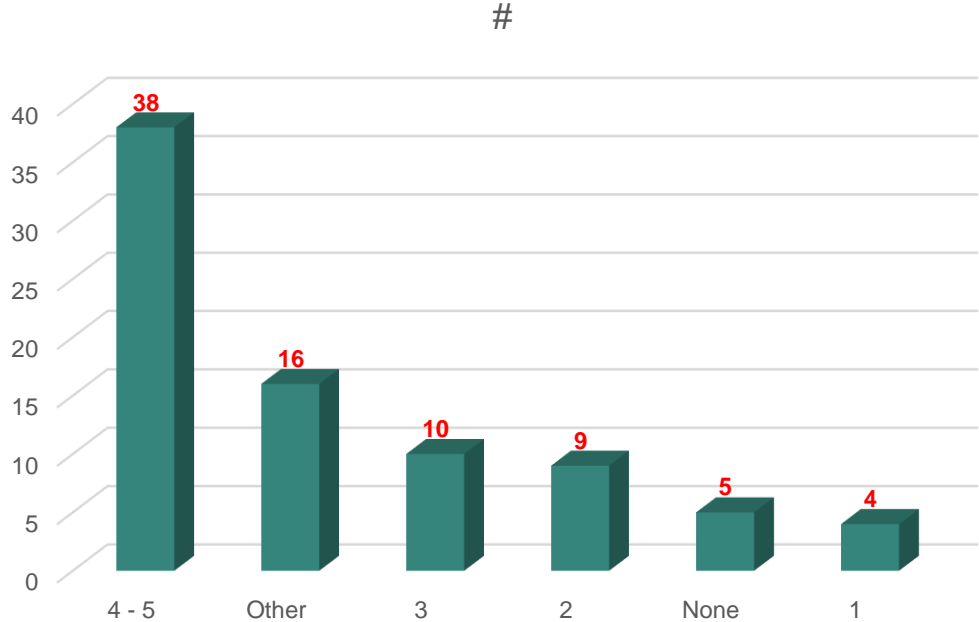
What type of relationship building activities does a CHW typically do?

Activities



N = 595 (8 blank responses)

How many conferences, workshops, or webinars do CHWs attend each year for required continuing education and professional development?



N = 91, (8 blank responses)